

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
										A	B	C	D	E	F	G
										Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii)).	Meeting minutes (per Settlement V.C.2.a.(iv)).	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7)	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(vi))	
		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement														
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG							
	A General Protocol															
	Correspondence, Invoices, Notices and other Communication									√						
	B Human Resources															
HR-1	Payroll Services	7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hills						10/18/2012	11/18/2012
HR-2	Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro						10/18/2012	11/18/2012
HR-3	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karyle Hills						4/11/2013	05/01/2013
HR-4	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varga						10/18/2012	11/18/2012
HR-5	Staffing Support		Mark Smith		Maryjane Baer		Mark Smith		Brian Varga						10/18/2012	11/18/2012
	C Financial Services															
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches						1/29/2013	2/28/2013
Fin-3	Financial Training Service		Linda Doering		John Napolitano		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-4	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches						1/29/2013	2/28/2013
Fin-5	Accounts Payable Consulting		Linda Doering		Chris DiGilio		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-6	Cash Management		Linda Doering		Arthur Kiperberg		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-7	Tax Consulting Services		Susan Wan		Paula Leaverton		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-8	Property Tax Services		Linda Doering		Joseph Weber		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-9	Claims Handling/Investigation		Paul Kinch													
	D Operations															
Gas Ops-1	Network Strategy Support and Planned Major Maintenance		Chris Brouillard		Tom Bennett		Rich MacDonald	7/12	Daniel McNamara						3/27/2013	4/27/2013
Gas Ops-2	Operations Regulatory Support		Tim Deppeymer		Susan Fleck		Rich MacDonald	7/12	Daniel McNamara						10/26/2012	11/25/2012
Gas Ops-3	Emergency Maintenance Engineering & Technical Services		Chris Brouillard		John Flint		Rich MacDonald	7/12	Daniel McNamara						1/30/2014	2/28/2014
Gas Ops-4	Gas Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Rich MacDonald	7/12	Daniel McNamara						1/6/2014	2/6/2014
Gas Ops-5	Mandated Programs, including Leak Survey Support		Richard MacDonald		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara						5/13/2013	6/13/2013
Gas Ops-6	Maps & Records		Chris Brouillard		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara							
Gas Ops-7	LNG Compliance and Training		Norm Gallagher		Frank Su		Rich MacDonald	7/12	Daniel McNamara						11/19/2013	11/26/2013
Gas Ops-8	Gas Engineering and Design		Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara						3/27/2013	4/27/2013
Gas Ops-9	Quality Assurance/Analysis & Process Improvement		Tim Deppeymer		Don Cordone		Rich MacDonald	7/12	Daniel McNamara						4/2/2013	5/2/2013
Gas Ops-10	Gas Support Services/Workload Planning		Rich MacDonald		Joseph Basic / Mike Bruno		Rich MacDonald	7/12	Daniel McNamara						9/3/2013	10/3/2013
Gas Ops-11	Gas Meter Operations/Meter Shop		Bryan McCallum / Rich MacDonald		Ron Johnson		Rich MacDonald	7/12	Daniel McNamara						9/3/2013	10/3/2013
Gas Ops-12	Customer Meter Support		Rich MacDonald		Christopher Gibb / Robert Preshong		Rich MacDonald	7/12	Daniel McNamara						10/9/2013	11/9/2013
Gas Ops-13	Gas Reliability Planning		Chris Brouillard		John Stavarakas		Rich MacDonald	7/12	Daniel McNamara						5/8/2014	
Gas Ops-14	System Integrity, Asset Replacement, & Corrosion Control		Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara						11/4/2013	12/4/2013
Gas Ops-15	Codes and Standards		Tim Deppeymer		Robert Wilson		Rich MacDonald	7/12	Daniel McNamara						10/26/2012	11/25/2012
Gas Ops-16	Ops Misc		Mike Knott		Pat Burns		Rich MacDonald	7/12	Daniel McNamara						11/14/2013	12/14/2013
Gas Ops-17	Mutual Assistance - Gas Emergencies		Tim Deppeymer		John Flint		Rich MacDonald	7/12	Daniel McNamara						1/16/2013	2/16/2013
	D.3 Gas Control & Procurement															
Gas Supply-1	Gas Control		Norm Gallagher		Tom Amerige		Chico DaForte		Tom Amerige							
Gas Supply-2	Gas Procurement Services - General		Chico DaForte		Liz Arancio		Chico DaForte		Liz Arancio						11/21/2013	12/21/2013
Gas Supply-3	Energy Transactions		Chico DaForte		Liz Arancio		Chico DaForte		Liz Arancio						11/21/2013	12/21/2013
Gas Supply-4	Gas Load Forecasting		Chico DaForte		Liz Arancio		Chico DaForte		Liz Arancio							
Gas Supply-5	Gas Procurement Consulting		Chico DaForte		Liz Arancio		Chico DaForte		Liz Arancio						11/21/2013	12/21/2013
Gas Supply-6	Gas Procurement Miscellaneous		Chico DaForte		Liz Arancio		Chico DaForte		Liz Arancio						11/21/2013	12/21/2013
	Energy Solutions Delivery & Efficiency															
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		William Sherry		Carol White						6/3/2014	6/13/2014
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Monagan		William Sherry		Sean Monagan						12/2/2013	12/31/2013
	Project Management															
Project Mgt-1	Project Management Services		Rich MacDonald / Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way						11/9/2012	12/9/2012
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way						10/14/2013	11/15/2013
	D.6 Health, Safety & Environment (HS&E)															
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support		Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-5	Site Investigation and Remediation		Gaetan Mercier / Michael Knott		Michelle Leone		Michael Knott		Tim Woycik						11/21/2013	12/21/2013
HS&E-6	Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-7	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-8	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-9	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
	Security															
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Irtich		Michael Knott	8/12	Anthony Irtich						3/13/2014	4/13/2014
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Irtich		Michael Knott	8/12	Anthony Irtich						11/21/2013	12/22/2013
	Supply Chain and Inventory Management															
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/1/2013	11/30/2013
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012
Supply-5	Fleet Services		Steve McCrodon		Bill Hilbrunner		Steve McCrodon		Bill Hilbrunner						7/31/2013	8/26/2013
	E Customer Services Support															
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianfone		8/12 Bill Sherry		Nancy Cianfone						12/2/2013	12/30/2013

Schedule A	Service
Customer Svc-2	Meter Reading, Billing and Payment Processing
Customer Svc-3	Collections Process Support
Customer Svc-4	New Business Administration
Customer Svc-5	Revenue Protection/Diversion & Investigation
Customer Svc-6	Customer Data Migration
F	Regulatory Support
Reg-1	Regulatory Support - General
Reg-2	Regulatory Reporting
G	Records Management
Records-1	Identification of Books and Records
Records-2	Separation and Transfer of Books and Records
H	IT Transition Services
IT-1	Business Application Services
IT-2	Collaboration Services (E-Mail)
IT-3	Data Centers
IT-4	Client Services
IT-5	Contracts and Licenses
IT-6	Infrastructure Services
IT-7	Networking Support
IT-8	IS Energy Management Systems (EMS)
IT-9	Security Services

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Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement								Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(i)).						
Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Meeting minutes (per Settlement V.C.2.a.(iii)).	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(iv) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(ii))	Disposition of Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))	
	Nicole Harris / Daniel Mahoney (Meter Data Services)		Nancy Cianfone / Christopher Gibb (Meter Data Services)	8/12	Bill Sherry		Nancy Cianfone					4/16/2014	5/15/2014	
	Nicole Harris		Larry Frve	8/12	Bill Sherry		Nancy Cianfone					12/22/2013	12/30/2013	
	Bill Sherry		Brian Schuster / Joe Basic	8/12	Bill Sherry		Brian Schuster					12/22/2013	12/30/2013	
	Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfone					12/22/2013	12/30/2013	
8/12	David Carleton/Nicole Harris		Nancy Ciafone	8/12	Bill Sherry		Nancy Cianfone					12/22/2013	12/30/2013	
	Stephen Hall		Michael Laflamme		ChristiAne Mason		Michael Laflamme					2/6/2014	3/8/2014	
	Robert Campbell		Ann Leav		ChristiAne Mason		Michael Laflamme					2/6/2014	3/8/2014	
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith					11/5/2013	7/3/2013	
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith					11/5/2013	7/3/2013	
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley					7/2/2014	7/31/2014	
	David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							

		CURRENT SERVICE REPRESENTATIVE		APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
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		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement						Monthly statements (Most Recent)(per Settlement V.C.2 a.(i))	TSA Scope Changes (per Settlement V.C.2 a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2 a.(iii)).	Meeting minutes (per Settlement V.C.2 a.(iv)).	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2 a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2 a.(ii))	Disposition of Transition Service Notice - Confirmation of termination Date/Signed (per Settlement V.C.2 a.(ii))
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG					
A General Protocol Correspondence, Invoices, Notices and other Communication														
B Human Resources Payroll Services Employee Benefits Pension Administration Labor Relations Support Staffing Support		7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hills				10/18/2012	11/18/2012
HR-1	Payroll Services		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro				10/18/2012	11/18/2012
HR-2	Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Karyle Hills				4/11/2013	5/1/2013
HR-3	Pension Administration		Mark Smith		Thomas Ryan		Mark Smith		Brian Varga				10/18/2012	11/18/2012
HR-4	Labor Relations Support		Mark Smith		Maryjane Baer		Mark Smith		Brian Varga				10/18/2012	11/18/2012
HR-5	Staffing Support													
C Financial Services Financial Reporting Accounting Consulting Financial Training Service Accounts Payable Processes Accounts Payable Consulting Cash Management Tax Consulting Services Property Tax Services Claims Handling/Investigation														
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches				10/14/2013	11/15/2013
Fin-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches					
Fin-3	Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches				1/29/2013	2/28/2013
Fin-4	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches				10/14/2013	11/15/2013
Fin-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches				1/29/2013	2/28/2013
Fin-6	Cash Management		Linda Doering		Chris DiGilio		Linda Doering		Ron Boches				10/14/2013	11/15/2013
Fin-7	Tax Consulting Services		Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches					
Fin-8	Property Tax Services		Linda Doering		Paula Leaverton		Linda Doering		Ron Boches				10/14/2013	11/15/2013
Fin-9	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches				10/14/2013	11/15/2013
D Operations Planned Major Maintenance & Capital Construction Emergency Maintenance Engineering and Technical Services Field Crew Dispatching and Scheduling Electric Engineering and Design Resource and Workload Planning Electric Feeder, Sub-Transmission and Substation Asset Planning Substation Maintenance Programs/Substation Engineering														
Elec Ops-1	Planned Major Maintenance & Capital Construction		Chris Brouillard		Mark Phillips		Kurt Demmer	7/12	Dan Bunszell				5/30/2013	6/30/2013
Elec Ops-2	Emergency Maintenance Engineering and Technical Services		Chris Brouillard		Marie Jordan		Kurt Demmer	7/12	Dan Bunszell				5/8/2014	6/8/2014
Elec Ops-3	Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Kurt Demmer	7/12	Dan Bunszell				11/19/2013	12/19/2013
Elec Ops-4	Electric Engineering and Design		Chris Brouillard		Bob Brawley		Kurt Demmer	7/12	Dan Bunszell				5/8/2014	
Elec Ops-5	Resource and Workload Planning		Chris Brouillard		Jim Patterson		Kurt Demmer	7/12	Dan Bunszell				10/11/2013	11/11/2013
Elec Ops-6	Electric Feeder, Sub-Transmission and Substation Asset Planning		Chris Brouillard		Rob Sheridan		Kurt Demmer	7/12	Dan Bunszell					
Elec Ops-7	Substation Maintenance Programs/Substation Engineering		Chris Brouillard		John Gavin		Kurt Demmer	7/12	Dan Bunszell				6/17/2013	7/17/2013
Elec Ops-8	Vegetation Management		Kurt Demmer		Anne Marie Moran / Craig Allen		Kurt Demmer	7/12	Dan Bunszell				12/13/2012	1/14/2013
Elec Ops-9	Customer Meter Support		Kurt Demmer		Christopher Gibb / Robert Preshong		Kurt Demmer	7/12	Dan Bunszell				2/4/2013	3/4/2013
Elec Ops-10	Electric Meter Shop		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell				4/11/2014	5/11/2014
Elec Ops-11	Electric Lab (testing & calibration of tools, equipment and PPE)		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell				11/14/2012	12/14/2012
Elec Ops-12	Infrared (IR) Testing		Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell				11/14/2012	12/14/2012
Elec Ops-13	Mapping & Records		Chris Brouillard		Michael Yarbrough / Brian Miller		Kurt Demmer	7/12	Dan Bunszell					
Elec Ops-14	Relay and Protection		Chris Brouillard		Mark Peterson		Kurt Demmer	7/12	Dan Bunszell				5/8/2014	
Elec Ops-15	Codes and Standards		Tim Deppmeyer		Girard Purdy		Kurt Demmer	7/12	Dan Bunszell				10/26/2012	11/25/2012
Elec Ops-16	Mutual Assistance		Tim Deppmeyer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell				10/14/2013	11/1/2013
Elec Ops-17	Business Continuity Support and Emergency Logistics		Tim Deppmeyer	8/12	Dan Bunszell		Kurt Demmer	8/12	Dan Bunszell					
Elec Ops-18	Electric Operations Miscellaneous		Kurt Demmer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell					
Energy Solutions Delivery & Efficiency Energy Efficiency Programs Sales/Support for Commercial, Industrial and Municipal Customers														
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		Bill Sherry		Carol White					
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Monagan		Bill Sherry		Sean Monagan					
D.3 Energy Control & Supply Electric Network Control Electric Load Forecasting Energy Procurement Services Energy Procurement Consulting Distributed Generation Services														
Energy Supply-1	Electric Network Control		Norm Gallagher		Mike Gallagher		Chico DaFonte		Mike Gallagher					
Energy Supply-2	Electric Load Forecasting		Chico DaFonte		Joseph Gredder		Chico DaFonte	9/12	Joseph Gredder				1/22/2013	3/8/2013
Energy Supply-3	Energy Procurement Services		Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen				11/21/2013	12/21/2013
Energy Supply-4	Energy Procurement Consulting		Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen				3/28/2013	4/28/2013
Energy Supply-5	Distributed Generation Services		Chris Brouillard		Kevin Kelly / Marie Jordan		Chico DaFonte	9/12	Marie Jordan					
Project Management Project Management Services Cost Management Access														
Project Mgt-1	Project Management Services		Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way				3/14/2013	4/14/2013
Project Mat-2	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way				10/14/2013	11/15/2013
D.6 Health, Safety & Environment (HS&E) HS&E Regulatory Monitoring, Reporting, Compliance, and Training Health and Safety Field Support Technical Training Environmental Compliance Environmental Field Support Spill Control/Response Environmental Regulatory Support & Consultation Licenses, Permits and Orders														
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaelan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik				10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support		Gaelan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik				10/2/2012	11/1/2012
HS&E-3	Technical Training		Gaelan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik				10/2/2012	11/1/2012
HS&E-4	Environmental Compliance		Gaelan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik				10/2/2012	11/1/2012
HS&E-5	Environmental Field Support		Gaelan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik				10/2/2012	11/1/2012
HS&E-6	Spill Control/Response		Gaelan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik				10/2/2012	11/1/2012
HS&E-7	Environmental Regulatory Support & Consultation		Gaelan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik				10/2/2012	11/1/2012
HS&E-8	Licenses, Permits and Orders		Gaelan Mercier / Michael Knott	7/12	Peter Harley		Michael Knott		Tim Woycik				10/2/2012	11/1/2012
Security Site Security Services Security Consulting NERC/NPCC - Reliability Compliance														
Security-1	Site Security Services		Gaelan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich				3/13/2014	4/13/2014
Security-2	Security Consulting		Gaelan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich				11/22/2013	12/22/2013
Security-3	NERC/NPCC - Reliability Compliance		Gaelan Mercier / Michael Knott		Vicki M. O'Leary		Michael Knott		Mike Amico				3/28/2013	5/1/2013
Supply Chain and Inventory Management Supply Chain Management Materials Management System Support Supplier Contracts Access to Seller Warehouses														
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec				11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman				11/1/2013	11/30/2013
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec				11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman				11/30/2012	12/31/2012

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS								
										A	B	C	D	E	F	G		
										Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii)).	Meeting minutes (per Settlement V.C.2.a.(iv)).	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section I.7)	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))			
		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement																
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG									
Supply-5	Fleet Services		Steve McCrodon		Bill Hilbrunner		Steve McCrodon		Bill Hilbrunner						7/31/2013	8/26/2013		
E	Customer Services Support																	
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone									
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris		Nancy Cianfone / Christopher Gibb	8/12	Bill Sherry		Nancy Cianfone									
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianfone									
Customer Svc-4	New Business Administration		Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster									
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfone									
Customer Svc-6	Customer Data Migration		David Carleton / Nicole Harris	7/12	Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone									
Customer Svc-7	Meter Data Services Support		Daniel Mahoney		Thomas Amerige / Michael Murphy	8/12	Bill Sherry		Nancy Cianfone									
F	Regulatory Support																	
Reg-1	Regulatory Support - General		Stephen Hall		Michael Laflamme		ChristiAne Mason		Michael Laflamme						2/6/2014	3/8/2014		
Reg-2	Regulatory Reporting		Meera Reynolds		Jeanne Lloyd		ChristiAne Mason		Michael Laflamme						2/6/2014	3/8/2014		
G	Records Management																	
Records-1	Identification of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith						11/5/2013	7/3/2013		
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith						11/5/2013	7/3/2013		
H	IT Transition Services																	
IT-1	Business Application Services		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley									
IT-2	Collaboration Services (E-Mail)		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley									
IT-3	Data Centers		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley									
IT-4	Client Services		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley									
IT-5	Contracts and Licenses		David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley									
IT-6	Infrastructure Services		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley									
IT-7	Networking Support		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley									
IT-8	IS Energy Management Systems (EMS)		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley						7/2/2014	7/31/2014		
IT-9	Security Services		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley									

Attachment A

**Monthly Statements (June 2014 - Most Recent)
(per Settlement V.C.2.a.(i))**

See attached

Attachment A

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 07/28/2014
Invoice #: 800087788
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

June 2014
May 2014

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Payroll	-	-	-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration	-	-	-	-	-	-	-
Labor Relations	-	-	-	-	-	-	-
Staffing Support	-	-	-	-	-	-	-
Human Resources	-	-	-	-	-	-	-
Financial Reporting	-	-	-	-	-	-	-
Accounting Consulting	-	-	-	3,174.83	3,056.16	6,230.99	6,230.99
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	-	-	-	-	-	-	-
Claims Handling /Investigation	-	-	-	-	-	-	-
Finance	-	-	-	3,174.83	3,056.16	6,230.99	6,230.99
Planned Major Mtnc	-	-	-	-	-	-	-
Emergency Mtnc & Tech Svcs	-	-	-	-	-	-	-
Field Crew Dispatch & Scheduling	-	-	-	-	-	-	-
Electric Eng & Design	-	-	-	-	-	-	-
Resource & Workload Planning	-	-	-	-	-	-	-
Electric Fdr ,Sub T and Sub Asset Planning	-	-	-	7,049.67	-	7,049.67	7,049.67
Sub Mtnc Programs /Engineering	-	-	-	475.54	-	475.54	475.54
Vegetation Management	-	-	-	-	-	-	-
Customer Meter Support	-	-	-	-	-	-	-
Electric Meter Shop	-	-	-	-	-	-	-
Electric Lab	-	-	-	-	-	-	-
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	295.27	4,493.94	4,789.21	4,789.21
Relay & Protection	-	-	-	3,988.57	-	3,988.57	3,988.57
Codes & Standards	-	-	-	-	-	-	-
Mutual Assistance	-	-	-	-	-	-	-
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	-	-	-	44,338.38	-	44,338.38	44,338.38
Network Strategy & Planned Major Mtnc	-	-	-	-	-	-	-
Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mtnc Engineering & Technical Svcs	-	-	-	-	-	-	-
Mandated Programs, inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	-	-	-
QA/Analysis & Process Improvement	-	-	-	-	-	-	-
Gas Support/Workload Planning	-	-	-	-	-	-	-
Meter Ops/Meter Shop	-	-	-	-	-	-	-
Reliability Planning	-	-	-	-	818.44	818.44	818.44
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	-	-	-
Ops Misc	-	-	-	-	315.57	315.57	315.57
Operations	-	-	-	56,147.43	5,627.95	61,775.38	61,775.38
Energy Efficiency	-	-	-	-	-	-	-
C&I Sales/Support	-	-	-	-	-	-	-
Energy Solutions Delivery & Efficiency	-	-	-	-	-	-	-
Network Control	-	-	-	16,966.80	-	16,966.80	16,966.80
Load Forecasting	-	-	-	-	-	-	-
Energy Procurement	-	-	-	-	-	-	-
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-
Gas Control	-	-	-	-	16,183.49	16,183.49	16,183.49
Procurement Svcs General	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	-	-	-
Gas Load Forecasting	-	-	-	-	520.31	520.31	520.31
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	-	-	-	16,966.80	16,703.80	33,670.60	33,670.60
Project Mgmt Svcs	-	-	-	-	-	-	-
Cost Mgmt	-	-	-	-	-	-	-
Project Management	-	-	-	-	-	-	-
HS&E Monitoring,Reporting Compliance & Training	-	-	-	-	-	-	-
Health & Safety Fld Support	-	-	-	-	-	-	-
Technical Training	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-
Environmetal Field Support	-	-	-	-	-	-	-
SIR	-	-	-	-	-	-	-
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	-	-	-	-	-	-	-
Site Services	-	-	-	-	-	-	-
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	-	-	-	-	-	-	-
Supply Chain Mgmt	-	-	-	-	-	-	-
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-
Fleet Services	-	-	-	-	-	-	-
Supply Chain & Inventory	-	-	-	-	-	-	-
Call Center Ops	-	-	-	24,316.61	-	24,316.61	24,316.61

Attachment A

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 07/28/2014
Invoice #: 800087788
Terms: Net 20

Initial Billing for Transition Services Activity: June 2014
Final Billing for Transition Services Activity: May 2014

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Meter Rdg, Billing & Payment Processing	-	-	-	45,975.91	691.34	46,667.25	46,667.25
Collections Support	-	-	-	-	-	-	-
New Business Admin	-	-	-	10,785.63	82.87	10,868.50	10,868.50
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	2,745.44	-	2,745.44	2,745.44
Customer Service	-	-	-	83,823.59	774.21	84,597.80	84,597.80
General	-	-	-	-	-	-	-
Regulatory Reporting	-	-	-	-	-	-	-
Regulatory Support	-	-	-	-	-	-	-
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-
Business Applications	4,839.78	(209.82)	4,629.96	206,662.97	7,400.72	214,063.69	218,693.65
Collaboration Services	-	-	-	-	-	-	-
Data Centers	2,440.06	507.92	2,947.98	-	-	-	2,947.98
Client services	1,548.65	-	1,548.65	-	-	-	1,548.65
Contracts & Licenses	24,063.78	321.96	24,385.74	11,164.28	-	11,164.28	35,550.02
Infrastructure Services	(54,027.30)	(4,406.21)	(58,433.51)	82,080.30	22,201.85	104,282.15	45,848.64
Networking Support	138.57	-	138.57	-	-	-	138.57
EMS/SCADA	8,828.19	2,572.92	11,401.11	4,089.39	-	4,089.39	15,490.50
Security Services	-	-	-	-	-	-	-
IT	(12,168.27)	(1,213.23)	(13,381.50)	303,996.94	29,602.57	333,599.51	320,218.01
TOTAL	(12,168.27)	(1,213.23)	(13,381.50)	464,109.59	55,764.69	519,874.28	506,492.78

CHECK

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse, NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915

Attachment B

**TSA Scope Changes
(per Settlement V.C.2.a.(ii))**

Nothing to report

Attachment C

**Summary of any material disputes, claims and adjustments
of Monthly Statements in the prior calendar month
(per Settlement V.C.2.a.(iii))**

Nothing to report

Attachment D

**Meeting Minutes
(per Settlement V.C.2.a.(iv))**

Nothing to report

Attachment E

**Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

Nothing to report